

Digitalization Roadmap of HKCAAVQ

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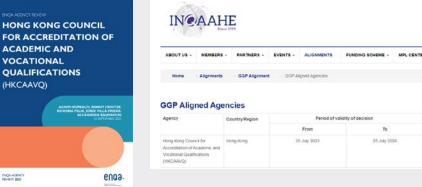


In the course of developing a Digitalization Road map of HKCAAVQ



Introduction

- Background of HKCAAVQ
- Recognition by The European Association for Quality Assurance in Higher Education (ENQA) and The International Network for Quality Assurance Agencies in Higher Education (INQAAHE)
- Proactively to serve stakeholders from external and internal perspective
- Productivity enhancement and intelligence to the public, education and training sector, and the Government



Key Interfaces and Resources

- Quality Management System (QMS)
- Hong Kong Qualifications Register (HKQR)
- Digital Credential Hub (DCH)







Overriding needs and demands



- Intelligence reports to the public and the stakeholders, annually and through thematic analysis
- Public interfaces on AI assisted responses to public enquiries on qualifications in Hong Kong, available in Hong Kong Qualifications Register and from this, develops further possible public services to students and learners on learning and development opportunities.
- On DCH, a long term project development to make it the key professional hub, locally and regionally.







System Integration

 Integrate the three existing systems with proper linkage for example: from QMS to QR and DCH

AI, RPA and Big Data

 Use AI, RPA and big data analysis to conduct annual and thematic analysis. Dissemination of results with proper channels to advocate for stakeholders' awareness and use.

AI assisted QR

 AI assisted QR with a view to provide public services to support learners on qualifications, enquiries and career development in the long term.

Thank You

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